



# Wood Flooring

Care and Maintenance Guidelines

FOR HOMEOWNERS



## A Lasting Investment

The key to the lasting beauty of your wood flooring investment is proper maintenance for the life of your floor. Please refer to the following web site for additional guidelines for caring for and maintaining your wood floor: [www.wflooding.com](http://www.wflooding.com)

Wood floors aren't impervious to abuse. In fact, there are areas where wood floors are particularly vulnerable: for instance, spills, grit, water, and excessively low humidity are likely to lead to problems. Using improper cleaners to clean your wood floors can void your warranty and also cause future problems with recoating. Depending on the traffic on the floor, most floors will need recoating at some point during the life of the floor. Call a wood flooring professional when you think the floor might need recoating.

## A Lesson In Humidity

Your floors will shrink and expand with natural changes in humidity and temperature, sometimes leaving cracks between the boards and/or causing some boards to cup. To minimize such fluctuations, it is recommended that you use some kind of humidity control in your home. We recommend that you start to humidify your home when you first turn on your heat in the fall.

**Q: Will my floor change color?**

**A: Yes, part of the elegance of natural wood flooring is its ever changing nature.**

Your wood floors will change color with exposure to light and air over time. Don't be alarmed when you take up a rug and the flooring underneath is a different shade. Leave the area that has not already changed color uncovered and exposed to light and this area will change color to match the rest of the floor.



*Clean up spills quickly*



*Avoid spiked heels*



*Use approved cleaners*

## Heavy Consequences

Your floors will dent when heavy objects are dropped or when spiked healed shoes are allowed to be worn across the floor, especially if the rubber is worn off the end of the heels. Some species will dent more than others depending on their hardness, but all species will dent to some degree. If denting and marring is excessive, consult a wood flooring professional for recommended repair.



**Q: What is the best way to clean my new floor?**

**A: We recommend using Bona Swedish Formula Hardwood Floor Cleaner by BonaKemi**

When your floor gets dirty, we recommend using Bona Swedish Formula Hardwood Floor Cleaner by BonaKemi USA 800.574.4674 [www.bonakemi.com](http://www.bonakemi.com) or Basic Coatings cleaner. Follow the manufacturer's instructions for cleaning your floor.

If and when you scratch your new floors in a few areas and want to cover up or mask the damage, we recommend the fill stick and marker touch up kit.

## Extending the Life of Your Floor

Proper care and maintenance can extend the life of your floor for many years; however, at some point a recoating of the finish may be desirable. To recoat your floor and remain in conformance with WFI's warranties, contact your wood flooring professional and instruct them to follow the manufacturer's instructions for either Basic Coatings or BonaPrep recoating systems.

Basic Coatings "TyKote" Sandless Recoating System

800.441.1934

OR

Bona Prep™ Recoating Adhesion System

800.872.5515

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